

W.F. HARRIS LIGHTING

LIFETIME WARRANTY

W.F. Harris Lighting warrants all manufactured fixtures to be free from defects in materials and workmanship when properly maintained, under normal use and service, for a period of one (1) year from date of shipment.

All High Abuse Products, which have a polycarbonate lens/housing and aluminum back plate, are covered by “The Most Complete Lifetime Warranty”. W.F. Harris Lighting will repair or replace any High Abuse Polycarbonate luminaire (lens, housing, back plate) rendered inoperable due to rust or corrosion for the lifetime of the installation. This is subject to a handling charge equal to 18% of the current published list price.

W.F. Harris Lighting reserves the right to issue credit, repair or replace the defective merchandise as its option, upon notification and confirmation by our sales representative. W.F. Harris Lighting also reserves the right to examine the defective products if the defect is questionable and to deny the warranty herein for any product altered, improperly installed or installed in applications for which it is not intended.

A Returned Goods Authorization (RGA) number is required and the product may be returned directly to W.F. Harris Lighting, 4015 Airport Ext. Road, Monroe, NC 28110. A toll-free service number, 1-800-842-9345, is provided for immediate resolution of any field problems encountered with W.F. Harris Lighting products. All products shipped back to W.F. Harris Lighting must be carefully and properly packed, and transportation and insurance must be prepaid.

W.F. Harris Lighting is not responsible for damage to its products through natural disasters, natural aging, improper installation, maintenance, use, or attempts to operate products above its rated capacity or voltage, intentionally or otherwise or for unauthorized repairs. The yellowing of our polycarbonate lenses is part of the natural aging process and is not covered by this warranty. Failure to notify W.F. Harris Lighting of unsatisfactory operation or any improper or unauthorized installation, maintenance, use, repairs, or adjustments, shall terminate this Warranty and shall relieve W.F. Harris Lighting from any further responsibility hereunder. Destruction by fire, paint, acid, or gunfire is not covered by this warranty.

This Warranty does not cover and W.F. Harris Lighting is not responsible for labor or freight costs incurred in connection with the installation, removal or replacement of products on the job site and will not honor consequential or incidental damages arising from the use of the product. W.F. Harris Lighting agrees only to put into proper operating condition, or at W.F. Harris Lighting's option, replace such product. W.F. Harris Lighting's entire liability of any claim of loss or damage resulting from a defective product is limited to the replacement of the product.

The foregoing warranty is exclusive of all other warranties and no other warranties of any kind are expressed or implied.

The Nite Owl® Product Line has a separate Warranty and is excluded from these provisions.

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